

I've undertaken to give DCA a briefing prior to the meeting on the basis that we work on "no surprises" so if you have anything else to add please respond.

Currently the list comprises – in no specific order:

- Performance related certification issues. The changes around minor and major mods made three years ago by CAA are not working well and imposing substantially increased costs as well as time lags and delays
- Training – training of pilots and engineers is no longer comparable on an international basis i.e. there's a lot of regulatory drag and inertia
- Poor productivity – this covers a number of areas from processing time to lack of responsiveness to unpredictable delivery
- Rule making – the process is underwhelming and the inertia overwhelming

Note these are issues related to the "growth agenda," and do not address significant safety issues, which, we accept are also of critical importance, but just not central to the particular meeting we are preparing for with Ministers.

AIA continues to have opportunities for quality dialogue with CAA which is important to delivery of the "value for money proposition" upon which the new charging regime is based.