



-Auditing
-Certification
-Training

Safety & Lead Auditors Course

Overview

This Internationally accredited 5-day training course has been especially designed for those directly involved with the implementation, maintenance, monitoring and improvement of a Safety and/or Quality Management System. This includes management at all levels. A vital feature of this audit training course is the application of the ISO 9001:2008 Quality Management System requirements. These form the foundation for aviation regulations relating to Safety Management Systems Worldwide. Southpac has the reputation for conducting the most practical and up to date aviation auditor training and ISO 9001 courses in the industry.

Southpac have been involved with Quality and Safety Management Systems and their application within the aerospace industry for over twenty years. We have the experience, resources and capability to address the many unique and diverse elements of management systems and auditing in the aviation industry.

“Southpac enjoys an enviable reputation with industry professionals from all over the world”

This course is RABQSA accredited internationally recognised . Upon successful completion of the course and all required assessments participants will receive a RABQSA certificate of attainment which is also recognised by IRCA. See the Southpac course program for further details.

Why Choose Southpac?

Consider some of the benefits;

- ✦ **Aviation/Aerospace specific** courses built around the requirements of the industry, (Relates to Maintenance, Flight Ops, SMS and more).
- ✦ Our trainers all have **extensive experience** not only as trainers and auditors but also within industry including; defence, major airlines and aerospace manufacturing and maintenance,
- ✦ Accreditation through **RABQSA** and **Internationally Recognised**,
- ✦ Includes a **live on-site audit** at one of our aviation partners. This puts into action the knowledge acquired on the course,
- ✦ Meets the **IATA requirements** for auditor training.
- ✦ In house courses can be **tailored** to your own operational requirements,
- ✦ Provides half of the units required for the **Diploma of Quality Auditing**.

“Tell me and I'll forget; show me and I may remember; involve me and I'll understand.” This expression has proven to be more than an old proverb. Southpac prides itself on the quality of its training and involvement and practical demonstration of competency is at the centre of our training ethos.

Course Dates

Dubai 14-18 October 12

Melbourne 29 Oct-2 Nov 12

(MLB Fully booked)

Kuala Lumpur 26-30 Nov 12

London 3-7 December 12

Brisbane 3-7 December 12

Sydney 4-8 February 13

Dubai 11-15 Feb 13

Port Moresby 18-22 Feb 13



What some have said?

"I believe that Southpac currently hold the benchmark for aerospace specific auditor training. I believe that the safety focus maintained by Southpac was ahead of its time in this country and we now see a similar approach taken by CASA with respect to operators required to provide objective evidence of sound safety management systems."

"Best quality course I have attended" "I thought Richard was a fantastic facilitator. He was lively, engaging, very thorough, patient and very knowledgeable. He made what I thought would be a dry, difficult course, fun, interesting and easy to grasp"

"Very professional, committed, knowledgeable and difficult to fault – the course came highly recommended and I understand why"

"As good as any training program I have ever had, better in fact"

"This is not just an auditor course but a complete package, definitely got a lot more than expected. Cant praise enough the opportunity to be able to participate in a real life audit, not to mention in the airline industry"

Why they said it:

"Very practical, gives a clear mental picture of what auditing is about & good practical tools to go about the job"

"Good confidence boost to be able to start tackling audit role, I feel I can walk away with competent auditing skills that will improve with practice."

"Loved the practical element, really put everything into place. It provided me with the confidence to put this into practice in my new role. Brilliant!"

See our website or LinkedIn profile for many more named testimonials from fellow aviation professionals -

www.southpac.biz

Clients Include



Program - 5 Day Safety and Lead Auditor Course

During this week-long course you will cover;

Day 1 Introducing ISO, Systems Management and the aviation SMS

What is “Systems Management” and how does it work?
The International Standard for Quality - ISO Elements
Quality Documentation and Process Control
The four key imperatives of a compliant Safety Management System

Day 2 Audit Planning & Preparation

Introduction to the Audit process, planning and scheduling
Review of the Audit Process and team selection
Document Review and Audit preparation
The resources required for an effective audit

Day 3 On-site Audit activity and follow up

The four vital stages of an on-site audit
Interview techniques and interpersonal skills
Preparing accurate and practical audit feed-back
Audit reporting and follow-up.

Day 4 Practical Audit Exercise

Preparation for the practical audit exercise
Preparation of checklists and working documents
Team briefing
On-site practical audit in “real life”

Day 5 Safety & Risk Management

Audit Report writing - Follow-up to the practical audit
System analysis and organizational factors
Building a Quality/Safety culture
Learning from disasters

This program will provide you with a better understanding of management systems, ISO9001 and management system & regulatory auditing. The interpersonal skills and qualities required to lead an effective audit team are instilled throughout and applied through various workshops and the practical on-site audit.

This course provides half of the units of competency required for the Australian Diploma of Quality Auditing. Additionally this course meets the IATA requirements for auditor training.

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RABQSA—AU
RABQSA—QM
RABQSA—TL



NATIONALLY RECOGNISED
TRAINING

**BSBAUD501B Initiate a
quality audit**

**BSBAUD503B
Lead a quality audit**

**BSBAUD504B Report on a
quality audit**

**BSBAUD402B Participate
in a quality audit**